

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Mike Morgan

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

My daughter was ripped off by viagogo, why can't you just shut down these fraud websites

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Ban and shutdown websites that operate in this way.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

Because not all people can attend and have a genuine reason for selling and may have incurred credit card costs etc

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes ban them

Joint industry-government actions: Do you agree with this option? Why or why not?

No ban websites that operate in fraudulent deceitful operations

Are there other solutions that would work well?

Ban viagogo and other websites that operate in those ways