

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Mike Trigger

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I am smart enough to avoid them, however they bots they run to secure tickets affect me by preventing me legitimately buying tickets when they come on sale. Too many events sell out immediately, with tickets immediately on sale on resale sites.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Unreasonable profiteering , and bot buying of tickets by ticket resellers prevents limits public access to tickets at the price that was set by the promoters.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

I think a price cap is essential, however it has to be set such that commercial resellers see no value in the NZ Market. Trade me is an excellent place where guinuine people can sell tickets and a fee of the face value place the trademe fee is reasonable, and this would normally be a % of the purchase price. This must be capped to prevent profiteering.

More information disclosure: Do you agree with this option? Why or why not?

Yes - if you purchase limited view from an officail seller they tell you where the tickets are for. Why should this be any differnt for a reseller.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

absolutely. tickets are selling out too fast with genuine demand. there is no place for this manufactured demand for international third party scalpers.

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes, govt must be regulating it and if necessary ISP's should be made to block reslling sites that do not comply with the legislation.

Are there other solutions that would work well?

Just get it sorted please. It's gone on way too long.