

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Naomi Yeoman

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

I have not bought tickets via resale as they are either over priced or potentially a scam.

## Your views on the issues

### Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

Resale should only be when you can't go and the resale should be for the original cost of the ticket. You shouldn't be able to make money reselling tickets to events.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

### Why did you choose the option above? Please explain

People should not be making money from the resale of event tickets.

### More information disclosure: Do you agree with this option? Why or why not?

Agree. If you are legitimately needing to resell a ticket you shouldn't have a problem providing information about the ticket or why you are selling it.

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Agree. Ruins the experience and make events even more unaffordable for most kiwis.

### Joint industry-government actions: Do you agree with this option? Why or why not?

Agree. Ticket scalping should be banned.

**Are there other solutions that would work well?**

Not that I am aware of.