

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

Friend bought ticket at high cost and was refused entry to stadium due to fake ticket

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Online tickets re-sellers should be restricted to a 10% margin on face value.

They should warrant the tickets as being valid, the description should be accurate and they must be deemed liable if not as described .

They should be New Zealand based and operate under NZ law.

Be covered by the consumers guarantee act.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

Stop auto bots taking all the legitimate tickets available unfairly

More information disclosure: Do you agree with this option? Why or why not?

Yes 10%

Computer programs are cheap to operate once they are designed .

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes definitely.

Unfair practice -the artist is selling their tickets at a fair cost to those who support their act, it is unfair and disgusting to allow a third party (wherever they may be located) to scam the situation and manipulate the sale to their excessive benefit.

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes. To stop multinational companies raping and pillaging a less legislated and scam protected country.

Are there other solutions that would work well?

Use other countries examples and actions on these scoundrels to stop the same happening here.

Same as Amazon and other multinational companies getting away from paying their correct level of tax on the trade benefits from that country.