

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Patricia Mary Moir

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

My friend and I wanted to go to a live show a few years ago and the tickets were sold out on the site selling them so went to another site and they were double the price so we just didn't go in the end as we were pensioners and don't think it is a right to charge at least double for the tickets.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

I do NOT think there should be ticket resellers profiting from reselling tickets and making a profit. It is hard enough now to find the money to buy tickets at the ordinary cost.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

I feel for those young people also with children who wish to see a live show as they just can't afford to buy tickets that are double or treble the price or even more. This also goes for pensioners and those without a lot of money.

It is NOT JUST RIGHT TO DO THIS TYPE OF THING.

More information disclosure: Do you agree with this option? Why or why not?

I DO NOT agree with the ticket price being more than the original ticket price plus costs which should also have a cap on them.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

They should be upfront and also have a cap on them. To print your own ticket there should be no cost whatsoever by them as it is your own cost and you shouldn't have to pay the ticket seller at least \$8.00 to print your own ticket out.

Joint industry-government actions: Do you agree with this option? Why or why not?

I definitely agree that there should be government actions and a law against ticket 'scalpers' and a fair price asked for tickets to events.

Are there other solutions that would work well?

NO, there needs to be a law against reselling tickets to make a profit thereby stopping genuine ticket buyers getting the tickets to the event.

If a person genuinely can't attend an event after buying tickets, they should resell them at the price they bought them for plus their costs, which shouldn't be that much.