

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Peter Idoine

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I had a positive experience

Please share your experiences, either positive or negative

I bought two tickets from resellers in December / Jan for Laneways Auckland. One from Trademe one from Resale.ticketmaster.co.nz and one from Trademe

I looked seriously at

Viagogo and was shocked at the markup price.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

There needs to be a exchange market for resale of purchased tickets - but at a managed markup. There were risks with Trademe, but Trademe reputation helps, and resale.ticketmaster was great.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Most people selling have genuine need to sell the ticket, they want their monies back, not a profit. They seem keen someone else enjoys the event.

More information disclosure: Do you agree with this option? Why or why not?

Yes

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes ban them

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Are there other solutions that would work well?

No