

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Philip John Lee

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

unable to buy tickets, because resellers have used bots to buy tickets, then sell at high prices

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

we used to be able to get tickets online easy, but resellers are making this very hard

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

scalping should be stopped

More information disclosure: Do you agree with this option? Why or why not?

Yes to know who bought the ticket & who's reselling & why

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

yes, because it makes it impossible for ordinary people to get tickets

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Are there other solutions that would work well?