

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Roselle Parkin

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

I desperately wanted to buy tickets for a rugby game and it was sold out. Only available tickets were on viagogo. At 5 times the price. It was for a special occasion for family but I was not able to buy the "available" tickets due to the cost of viagogo. And when I looked further into it they wanted to sell me tickets that was clearly for the "take a kid to footy". Adult and kid, not 2 adults.

It is sad that I'm not able to support my local events due to no tickets being available at the normal cost but only spiked tickets.

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

They are buying out local events and stealing money from people who is desperate enough to get those tickets.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option C: Original sale price + resale costs

## Why did you choose the option above? Please explain

I consider anything else greedy. It's fair to recover your reselling cost but you cannot ask more for something that you have paid for

## More information disclosure: Do you agree with this option? Why or why not?

No. More info is not going to make it right

**Ban on ticket-buying bots: Do you agree with this option? Why or why not?**

yes. That is a fair trade. Not adding huge profit margins

**Joint industry-government actions: Do you agree with this option? Why or why not?**

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**Are there other solutions that would work well?**