

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Sarah chance

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

My tickets from viagogo we're already cancelled before we purchased them

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Ticket resale including viagogo and trademe should not be allowed

Your views on the options, and the pros and cons

Price cap on resale tickets:

I don't agree with a price cap

Why did you choose the option above? Please explain

If people want to pay a high price they have an option.

I just don't want to be scammed again

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

I don't mind the bots

Joint industry-government actions: Do you agree with this option? Why or why not?

There should be action

Are there other solutions that would work well?

No. Just ban the ticket resale.

People should be able to get a refund from where they bought it. That should be their only option