

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Sarah de Zwart

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

Negative.

Reselling should be at the original cost only.

Autobit should be banned.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

Why did you choose the option above? Please explain

Asking price should be at original price. The seller should pay for reselling costs.

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes agree ticket buying bots should be banned

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?