

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Sarah Robertson

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I have never purchased a resale ticket as they are inflated to more than 100x the sale price

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Places seem to be able to bulk-buy multiple tickets, only to have them go on resale 5 minutes later at an increased rate - obviously brought only to make a profit.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

No profit should be made on the tickets, as tickets should only be resold when someone has brought too many or can longer go, not as a way to make money.

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

BAN THEM!! It is unfair to everyone else, particularly as whenever I use the site I get asked to verify I am not a bot, often in multiple ways and more than once per process. Bots also have an advantage over real people as they are quicker, which means the real life fans miss out just so others can make a profit.

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?