

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Sonja van Vliet

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Feel sorry for the people that got caught with fake tickets

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Don't like the feeling of being taken for a ride

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

Reasonable to buyer and seller. If you have to sell there are some costs.

Additional 10% is fair to the person wanting to buy your ticket.

More information disclosure: Do you agree with this option? Why or why not?

I agree to set a cap

It will be fair for a person wanting to buy your ticket

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes

Everybody should have equal chance to buy tickets

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Industry only regulation, will not desire the right outcome.

Sides like Trade me should have to follow the same rules.

Are there other solutions that would work well?

Reduce the amount of tickets, 1 person can buy. Over 6 tickets should go through a different option on the website, where the email will be in a register where selling will trigger a check if the rules are adhered to.