

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Teresa Smith

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

Although I have never purchased resale tickets I have heard of the countless stories in the media and I think something should be done to stop these things happening.

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

Absolutely, people should not be legally scammed - this type of reselling should be illegal in NZ

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option C: Original sale price + resale costs

### Why did you choose the option above? Please explain

Just because the ticket has been resold this shouldn't change the value of it.

Any resale costs involved is reasonable to pass on to the buyer.

### More information disclosure: Do you agree with this option? Why or why not?

Full disclosure to the consumer should be the law

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Ticket buying bots are predominately used by ticket resellers, trying to make a huge profit off each ticket - they should be banned

### Joint industry-government actions: Do you agree with this option? Why or why not?

It makes sense for the two to work together so yes, I agree with this option.

**Are there other solutions that would work well?**