

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Tickets were sold out within seconds and resold for twice as their face value.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

No tickets should be resold for a higher price than its face value.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Resale cost are usually a couple of dollars which means that there will be no profiting from resales.

More information disclosure: Do you agree with this option? Why or why not?

Not really. I would like to see that there shouldn't be any room for profiting from resale.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes, agree. Because it is not fair.

Joint industry-government actions: Do you agree with this option? Why or why not?

It has to be a law.

Are there other solutions that would work well?