

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Yulia Khimich

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I had a positive experience

Please share your experiences, either positive or negative

I purchased a last minute ticket to Ed Sheeran's concert for around \$20. The individual reseller provided a genuine ticket to me before the concert. The seller managed to recover some of her costs and I was able to attend the concert. It was a win, win situation for both of us.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

In my opinion commercial organisations should be banned from re-selling the tickets and only the individuals should be allowed to resell, provided they do not resell for 'profit'. I.e they should not be allowed to resell for more than the original ticket price and original taxes and levies.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

This would make reselling of tickets more fair. I understand that there are genuine situations when individuals are unable to go to a concert and they should be able to recover some of the costs, but not more than the full cost of the ticket.

More information disclosure: Do you agree with this option? Why or why not?

The seller should provide their contact details and their mobile phone number.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes, they should not be allowed to compete for tickets with the individual buyers.

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes, the industry requires more regulation.

Are there other solutions that would work well?

The original reseller should always try to refund as long as they manage to sell the tickets again.

NZ may need to set up a new NZ official platform for reselling tickets.